

GRIEVANCE REDRESSAL PROCESS

Name of the Portfolio Manager: GreenEdge Wealth Services LLP

SEBI Registration Number: INP000010043

LLPIN: AAM-1420

Name of the Principal Officer: Mr. Digant Haria

Email ID of the Principal Officer: compliance@greenedgewealth.com

Name of the Compliance Officer: Mr. Jindal Haria

Email ID of the Compliance Officer: compliance@greenedgewealth.com

Grievance Redressal Mechanism – Accessibility Compliance (SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, GreenEdge Wealth Management Services LLP has established a dedicated grievance redressal mechanism to address accessibility-related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

Email: compliance@greenedewealth.com

Helpline: +91-7400241555 (operation from Mon-Fri , 10:00 AM – 06:00 PM)

Office Address: 1123, 11th Floor, Omkar The Summit Business Bay, Off Western Express Highway, Gundavali, , Opp. Movie Max Cinemas, Near, Chakala Midc, Mumbai, Mumbai, Maharashtra, India, 400093, Mumbai, Maharashtra, 400093

2. Process

All accessibility-related grievances will be acknowledged within 2 working days. Resolution/response will be provided within 21 calendar days. Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

Level 1: Compliance Officer (Mr. Jindal Haria, Email:

compliance@greenedgewealth.com, Contact: +91-7400241555)

Level 2: Partner (Resha Mehta, Email: compliance@greenedgewealth.com, Contact: +91-7400241555)

SCORES – If the client is not satisfied with our resolution, they can lodge a grievance with SEBI through the SCORES platform at <https://scores.sebi.gov.in> or write to the office of SEBI.

ODR Portal – After exhausting the above options, if the client is still not satisfied with the outcome, they may initiate dispute resolution through the ODR Portal. For details about the ODR mechanism, applicable fees, timelines, and the resolution process, please visit: <https://smartodr.in/login>.

We are committed to addressing your concerns promptly and ensuring a smooth and transparent resolution process.